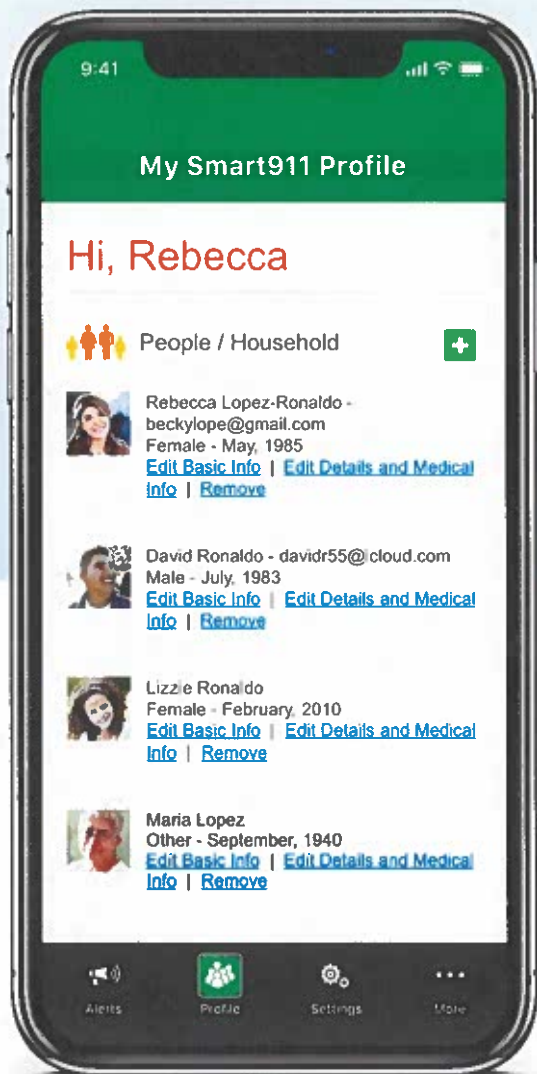


# DOWNLOAD THE NEW SMART911<sup>®</sup> APP



Provide key household information to 9-1-1 to get help faster in an emergency



Receive targeted community and weather alerts based on your location



## Smart911<sup>®</sup>

Download one app to provide 9-1-1 and first responders information in an emergency and receive targeted alerts including from the National Weather Service.



Information Worth Sharing  
[www.smart911.com](http://www.smart911.com)

## **Hiram Village Enhances 9-1-1 Services and Emergency Notification with Smart911 & Rave Alert**

*Public Safety Officials Encourage Residents to Sign Up for the Free Service That Sends Emergency Notifications and Provides Emergency Responders with Key Information*

**Hiram Village, Ohio, 3/28/2022** – Public safety officials in Hiram Village announced today that Smart911+ Alert is now available to all individuals and families. Smart911 is a free service that allows individuals to create a Safety Profile for their household that can include any information they may want 9-1-1 call takers and first responders to have in the event of an emergency, then if they need to dial 9-1-1 their Safety Profile will immediately display on the call taker's screen saving critical seconds and even minutes in response to the emergency. Coupled with Rave Alert individuals will receive notifications on potentially hazardous situations involving weather, traffic and other emergencies, including water breaks and boil alerts within the Village.

“Smart911 saves critical time in an emergency when seconds count,” said James McGee, Village Administrator. “The key information provided in a Smart911 Safety Profile enables us to know exactly where we are going and who we are looking for if a child goes missing or there is a house fire, those details can help us respond faster and more efficiently. Sending notifications through Rave Alert allows us to keep the public informed of emergencies and how to be prepared and stay safe.”

Smart911 allows individuals to [create a Safety Profile](http://www.smart911.com) at [www.smart911.com](http://www.smart911.com) for their household that includes any information they want 9-1-1 and response teams to have in the event of an emergency. When a citizen makes an emergency call, their Safety Profile is automatically displayed to the 9-1-1 call taker, allowing them to send the right response teams to the right location with the right information. Responders can be aware of many details they would not have known previously, and now fire crews can arrive at a house fire knowing how many people live in the home and the location of bedrooms, EMS can be advised of allergies or specific medical conditions and police can have the photo of a missing child in seconds rather than minutes or hours.

Individuals can also opt-in for Rave Alert which allows citizens to receive timely and actionable emergency alerts via email, text or voice message on their cell phones. Individuals decide how much information they want to provide when they sign up and it is stored on the Smart911 secure online system. They can also identify when and how they are alerted and communicated with before, during, and after emergencies.

“Citizens will receive notifications that will improve safety in our county and help inform residents of potentially lifesaving actions they may need to take in an emergency,” said James McGee, Village Administrator. “The information in Smart911 Safety Profiles and the emergency notifications allows both residents and first responders to be better informed in an emergency situation.”

With Smart911 and Alert the community is more aware and better prepared in the event of an emergency. Smart911 enables citizens to link both home and work addresses to mobile phones, which can be passed on to responders in the field for more a detailed, rapid response. All information is optional and the citizen has the ability to choose what details they would like to include.